

# Patient Satisfaction Survey

Dr Mouton

January-April 2019

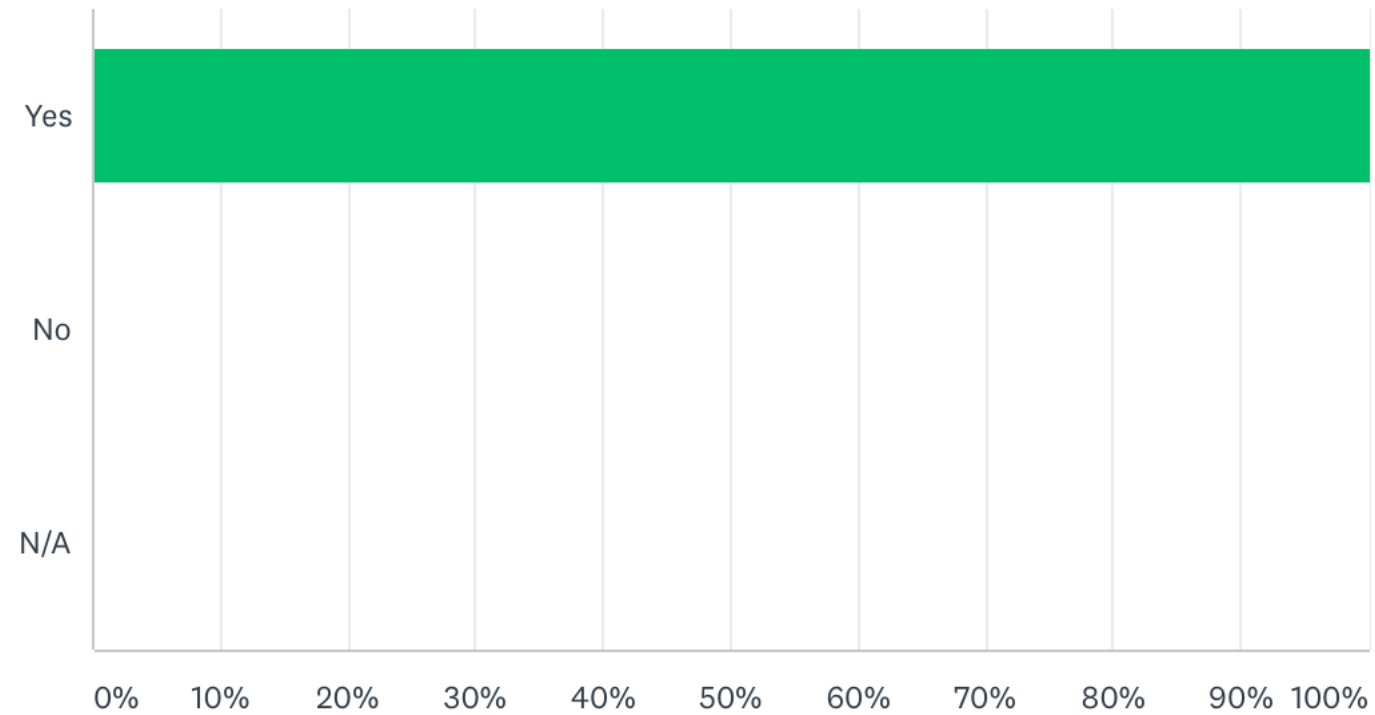
# Questionnaire Dr Mouton

- Number of patients contacted: 106
- Number of completed questionnaires: 41
- Online questionnaire with anonymous answers
- 10 closed Yes/No questions with option to leave comments

Q1

## Was the practitioner polite and considerate?

Answered: 41 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	41
No	0.00%	0
N/A	0.00%	0
TOTAL		41

Comments (2)

☐

Dr Mouton always is.

4/3/2019 11:27 AM

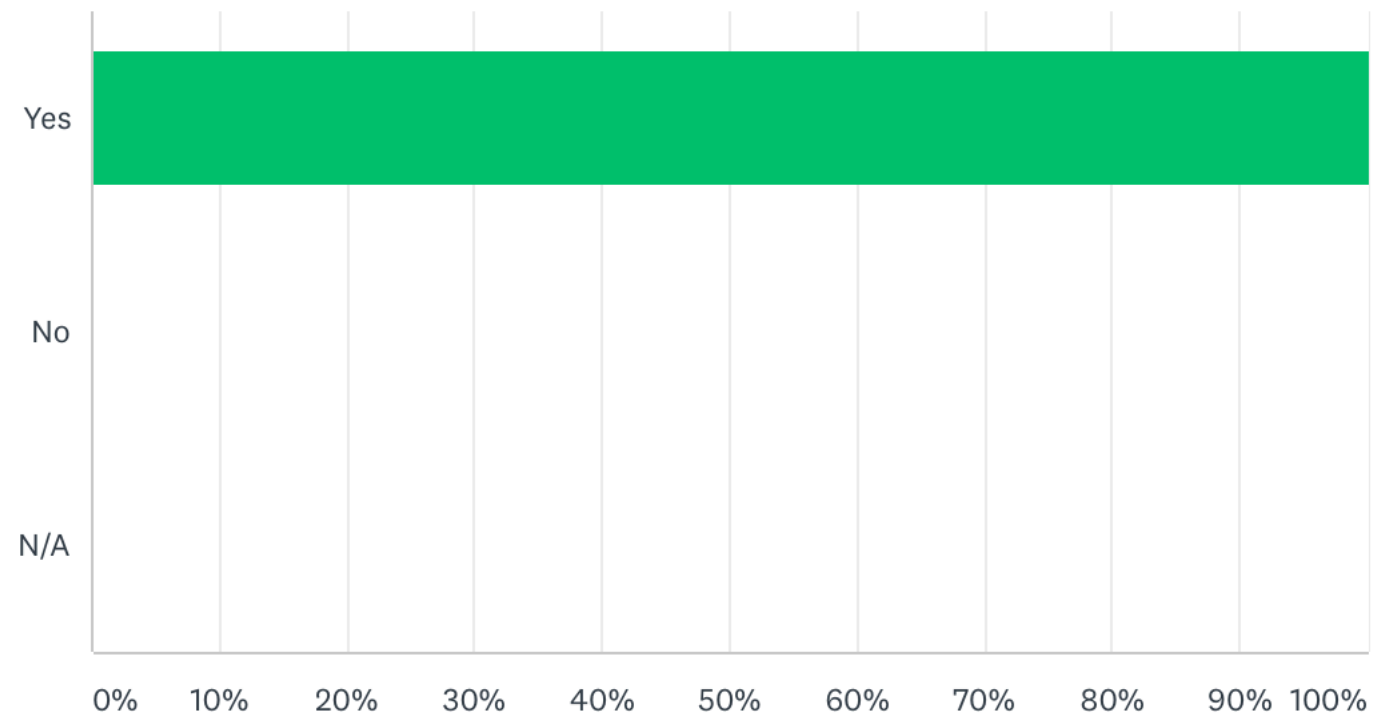
☐

Georges is the greatest

2/5/2019 11:02 AM

## Did the practitioner listen to what you had to say?

Answered: 41 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	41
No	0.00%	0
N/A	0.00%	0
TOTAL		41

Comments (1)

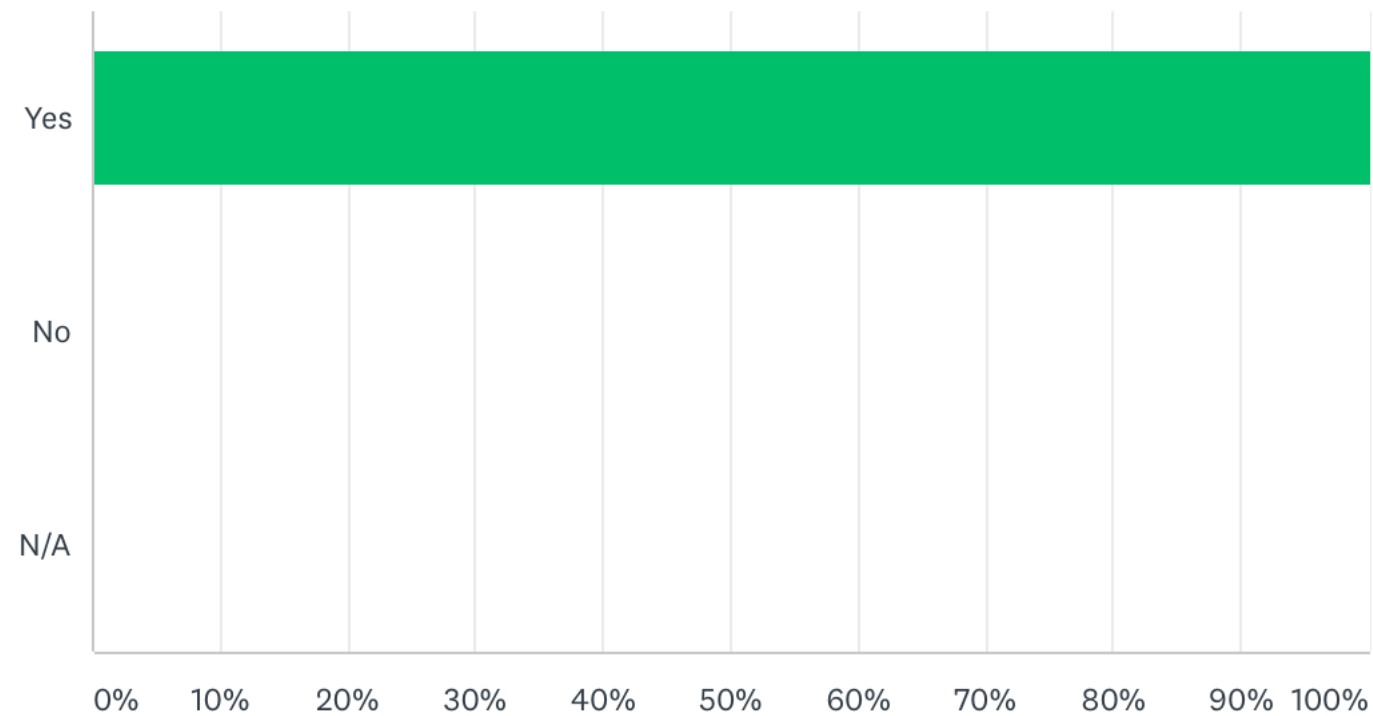
☐

Georges doesn't mince his words

2/5/2019 11:02 AM

## Did the practitioner give you enough opportunity to ask questions?

Answered: 41   Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	41
No	0.00%	0
N/A	0.00%	0
TOTAL		41

Comments (1)

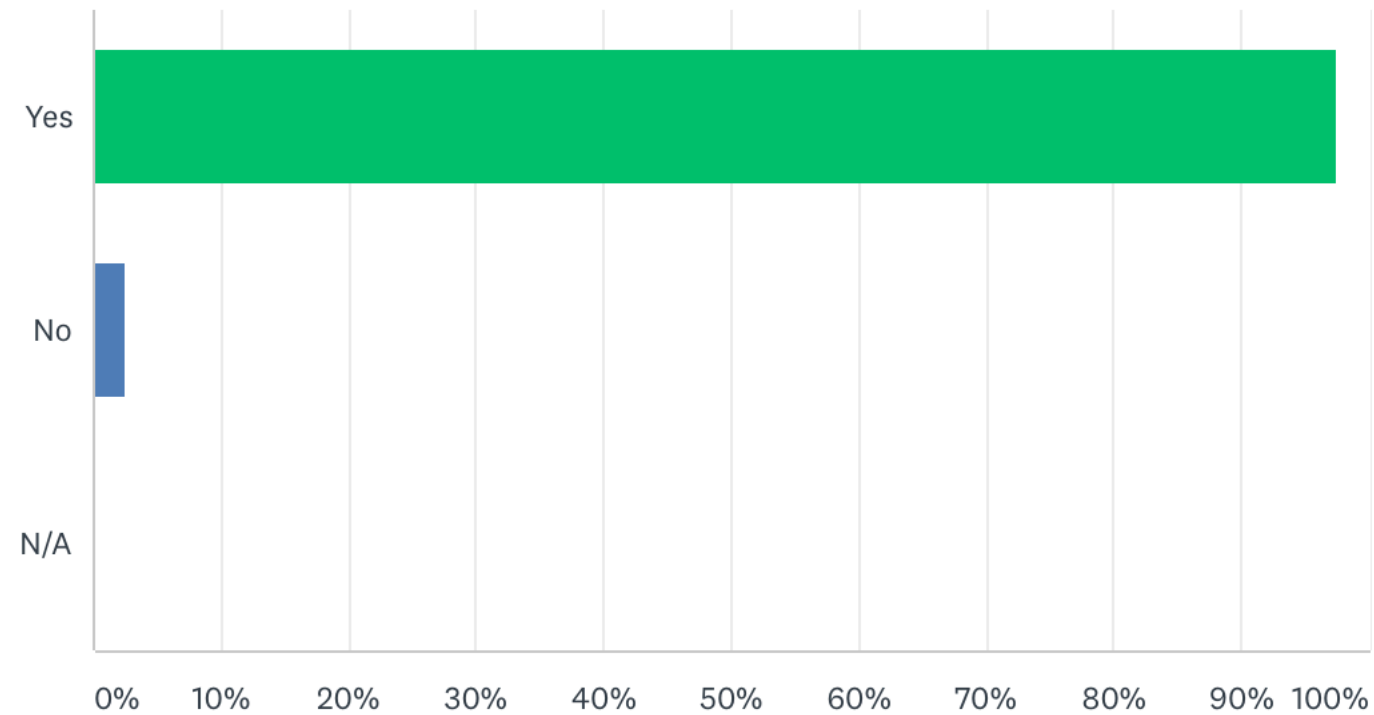


Georges is a great listener

2/5/2019 11:02 AM

## Did the practitioner answer all your questions?

Answered: 41   Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	97.56%	40
No	2.44%	1
N/A	0.00%	0
TOTAL		41

Comments (1)

☐

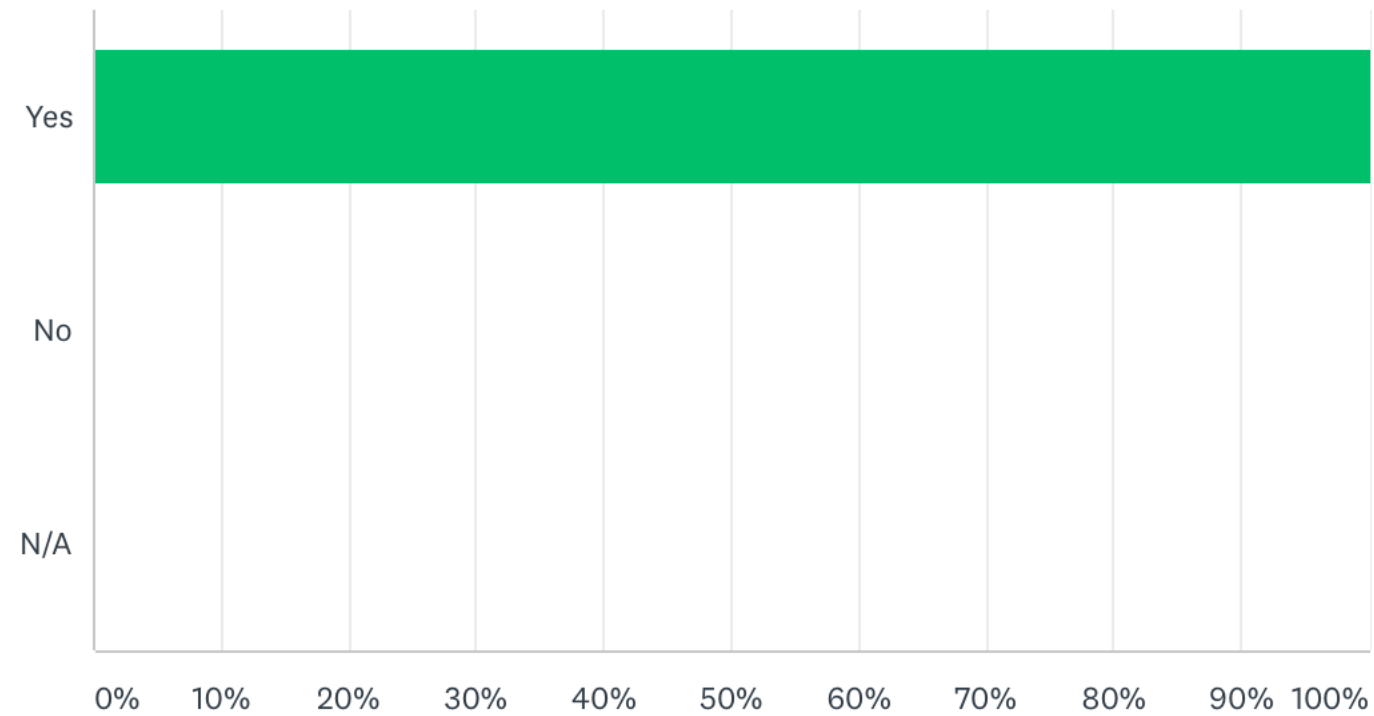
always

2/5/2019 11:02 AM

Q5

Did the practitioner explain things in a way you could understand?

Answered: 41    Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	41
No	0.00%	0
N/A	0.00%	0
TOTAL		41

Comments (1)

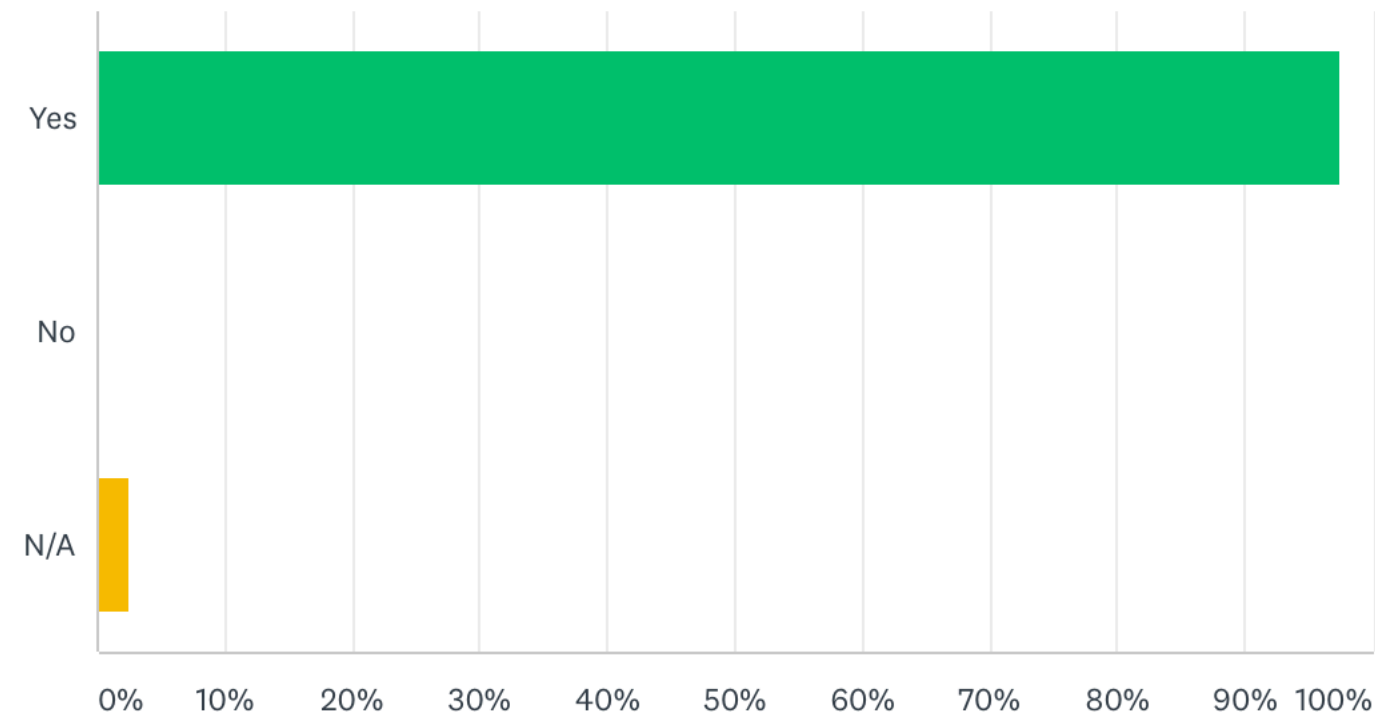
☐

Georges is lucid

2/5/2019 11:02 AM

Are you involved as much as you want to be in the decisions about your care and treatment?

Answered: 39    Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	97.44%	38
No	0.00%	0
N/A	2.56%	1
TOTAL	39	

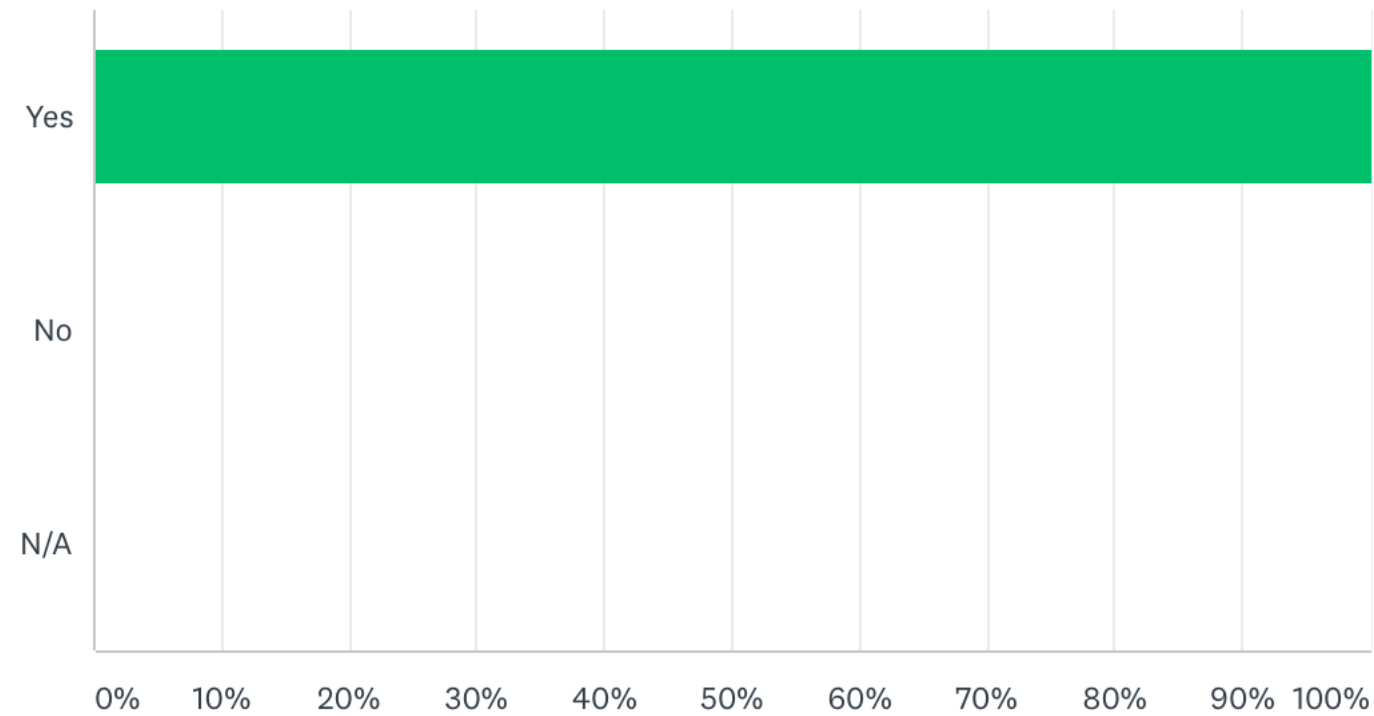
Comments (0)



Q7

## Did you have confidence in the practitioner?

Answered: 41   Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	41
No	0.00%	0
N/A	0.00%	0
TOTAL		41

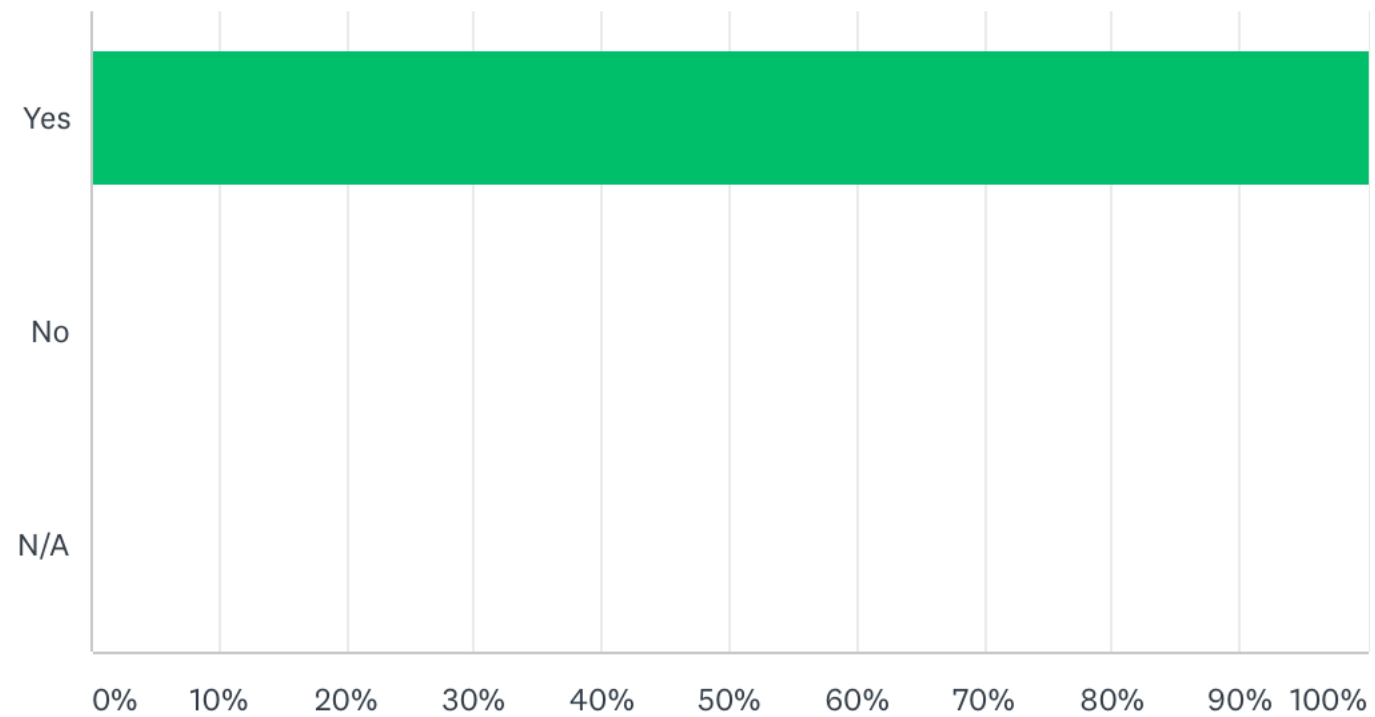
Comments (1) ☐ 110%

2/5/2019 11:02 AM

Q8

## Did the practitioner respect your views?

Answered: 40 Skipped: 1



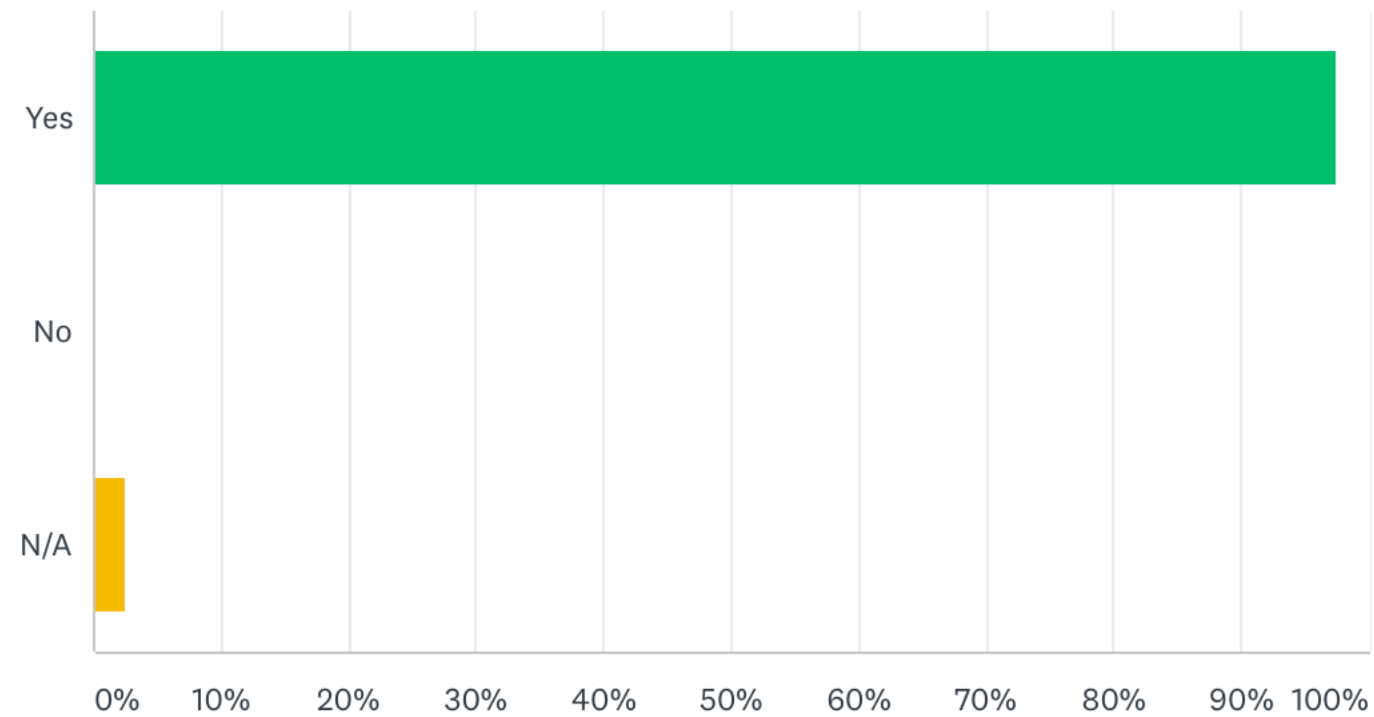
ANSWER CHOICES	RESPONSES	
Yes	100.00%	40
No	0.00%	0
N/A	0.00%	0
TOTAL		40

Comments (0)

Q9

## Did the practitioner respect your privacy and dignity?

Answered: 40 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	97.50%	39
No	0.00%	0
N/A	2.50%	1
TOTAL		40

Comments (1)

☐

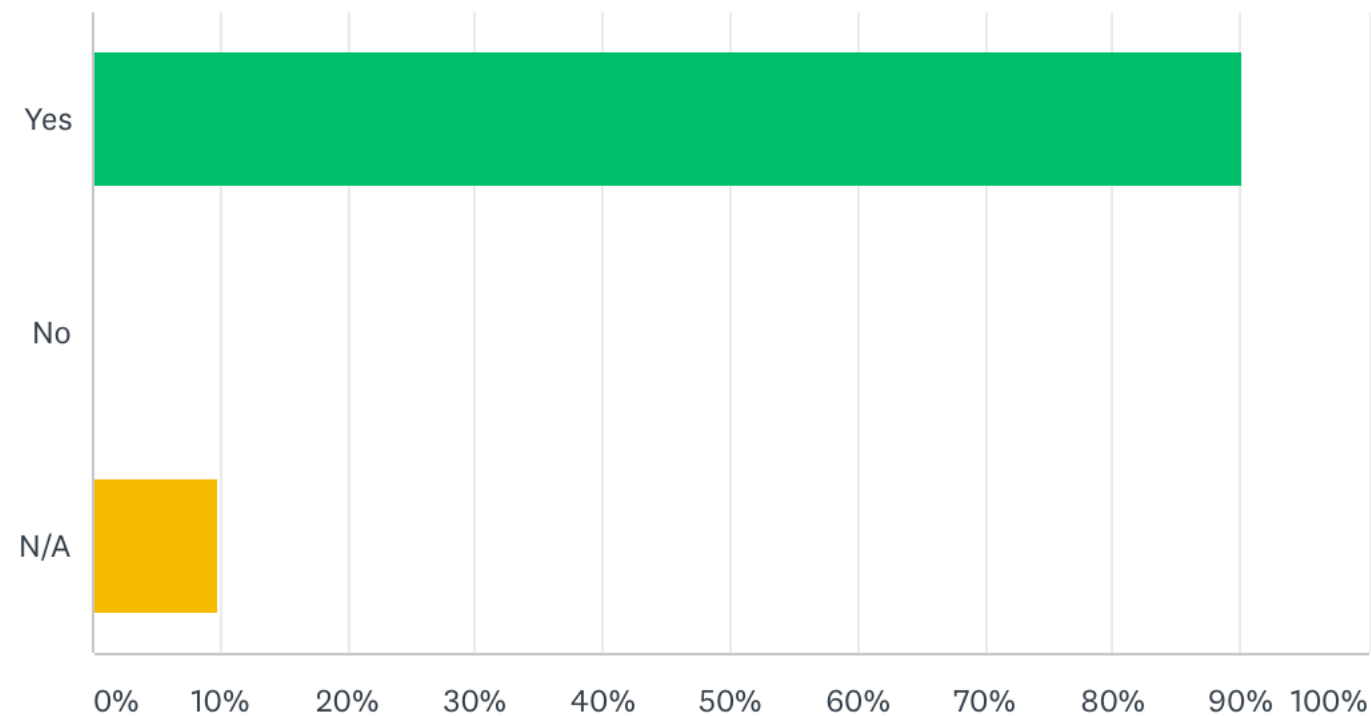
always

2/5/2019 11:02 AM

Q10

By the end of the consultation did you feel better able to understand and/or manage your condition and your care,

Answered: 41 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	90.24%	37
No	0.00%	0
N/A	9.76%	4
TOTAL		41

Comments (1) ☐ always understand everything and grateful

2/5/2019 11:02 AM

# Patient Satisfaction Survey - Dr Mouton

## January-April 2019

Question	Number of Yes	Number of No	Number of N/A	Skipped	% of No
1. Was the practitioner polite and considerate?	41	0	0	0	0%
2. Did the practitioner listen to what you had to say?	41	0	0	0	0%
3. Did the practitioner give you enough opportunity to ask questions	41	0	0	0	0%
4. Did the practitioner answer all your questions?	40	1	0	0	2.4%
5. Did the practitioner explain things in a way you could understand?	41	0	0	0	0%
6. Are you involved as much as you want to be in the decisions about your care and treatment?	38	0	1	2	0%
7. Do you have confidence in the practitioner?	41	0	0	0	0%
8. Did the practitioner respect your views?	40	0	0	1	0%
9. If the practitioner examined you, did he or she respect your privacy and dignity?	39	0	1	1	0%
10. By the end of the consultation, did you feel better able to understand and/or manage Your condition and your care?	37	0	4	0	0%

Total number of participants: 41