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Richard Grol, Ph.D., FRCGP, chairs the department of Quality of Care at the Radboud University Nijmegen in the Netherlands and holds a personal chair at Maastricht University. He is director of the Centre for Quality of Care Research (WOK), one of the leading research and development centers on quality of health care in the world and is acting director of the Nijmegen Centre for Evidence Based Practice, one of the University's research institutes. Dr. Grol supervises a large number of research projects on the quality of patient care, particularly in the area of primary health care. He is author of over 400 scientific and professional papers on the issue, as well as lead editor or author of over 20 books related to quality of care, including the Oxford Textbook on Primary Medical Care OUP (2004). Dr. Grol recently received honorary fellowships from the World Organization of Family Physicians and the Royal College of General Practitioners in the United Kingdom.